



## MEMORANDUM

**TO:** Our Valued Providers  
**FROM:** El Paso Health  
**DATE:** 10/13/2017  
**RE:** Synagis Season 2017-2018

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2017-2018 Synagis Season is approaching and statistics indicate RSV appears earlier in some counties and remains active in others. Based on this information, the administration of Synagis injections for El Paso Health members will begin November 15, 2017 and terminate April 14, 2018. Prior authorization requests may be submitted 10 days prior to start date.

STAR and CHIP Members: Navitus, El Paso Health's pharmacy benefit manager, is processing all Synagis prior authorization requests for Medicaid and CHIP members enrolled with the health plan. Synagis is only dispensed through the pharmacies listed below.

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| Maxor Specialty<br>216 South Polk Street<br>Amarillo, TX 79101<br>Synagis Phone # 866.629.6779<br>Synagis Fax # 866.217.8034 | Avella Specialty Pharmacy<br>3016 Guadalupe St Ste. A<br>Austin, TX 78705<br>Synagis Phone # 877.470.7608<br>Synagis Fax # 877.480.1746 |
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Prior Authorization Process through Navitus is as follows:

1. Prior authorization form can be found on the Navitus website at <https://www.navitus.com/texas-medicaid-star-chip/synagis.aspx>
2. Physician faxes the "Navitus Palivizumab (Synagis) Prior Authorization Request Form" directly to selected pharmacy.
  - a. Maxor Specialty Fax # 866.217.8034
  - b. Avella Specialty Fax # 877.480-1746
3. Pharmacy will forward completed Prior Authorization Request Form to Navitus for final approval
4. Pharmacy coordinates Synagis delivery with the physician's office.
5. Physician administers Synagis and bills El Paso Health for the administration.

For additional information concerning Synagis administration for STAR and CHIP Members, please call Navitus 24 hours a day, 7 days a week at 1-877-908-6023.